

1 YEAR STANDARD WARRANTY

bluemia warrants all labor/workmanship performed and all material installed for fabricated signs for a period of 1 year after the invoice date. Under the Standard Warranty, bluemia respectfully requests that we be provided the opportunity to have one of our representatives assess any damage identified to be caused by bluemia employees and/or material installed by bluemia. If said damage to or defect of the sign is judged to be the fault of bluemia workmanship and/or material, bluemia will at no cost to the owner repair or replace defective material. Labor/workmanship is described as paint and vinyl adhesion, fabrication weld mounts and basic structural integrity.

2 YEAR MANUFACTURER'S WARRANTY

This Warranty will extend via the Manufacturer's Warranty for an additional 1 year on power supplies and LED modules. This Manufacturer's Warranty does not cover the labor to replace defective power supplies or LED modules after the 1 year Standard Warranty noted above.

USE & CARE INSTRUCTIONS

The use and care instructions for this sign do not advise any cycling of power, cleaning of internal parts, pressure washing of the sign, harsh chemical or solvent use, active scrubbing, or use of abrasive cleaners. A simple dusting of the sign exterior or use of a common household-cleaner, such as Windex or 409 with a lint-free cloth will clean any dust that may settle on the face or exterior metal of the letter cabinets. In the event of an outage, the letter faces or LED power supplies should not be opened or tampered with—except to service these parts—by a professional sign technician. bluemia will respond to all service needs during the warranty period. Please contact your representative directly at the number below should the need arise.

CONDITIONS

This Warranty applies to the bluemia hardware and products sold by bluemia. This Warranty does NOT cover products manufactured by vendors other than bluemia. Warranty Period begins on date of invoice and covers the bluemia product in capacities and durations listed above.

The Standard or Manufacturer's Warranty does NOT cover damage caused by fire, negligence, vandalism, misuse or acts of God.

These terms and conditions constitute the complete and exclusive Warranty agreement between you and bluemia regarding the bluemia product you have purchased or leased. These terms and conditions supersede any prior agreements or representations, including representations made in bluemia sales literature or advice given to you by bluemia, an agent or employee of bluemia that may have been made in connection with your purchase or lease of the bluemia product. No change to the conditions of this Warranty is valid unless it is made in writing and signed by an authorized representative of bluemia. Warranty assumes that end user follows recommended bluemia maintenance and cleaning guidelines. This warranty will be rendered void and invalid if your bluemia product is serviced or has maintenance performed on it by any contractor other than bluemia without written approval.

This Warranty is only valid if all terms of the sales agreement have been met.

SERVICING

For service or information on our Extended Care Program, please call 866.401.BLUE.